

South Interlake Regional Library

Patron Code of Conduct

South Interlake Regional Library strives to provide a safe, welcoming and comfortable environment for all. Following this code of Conduct will prevent disruption of library services, ensure the safety of staff and customers and maintain the security of library property.

COVID – 19 Update:

- **Patrons must adhere to all Manitoba Provincial Health guidelines.**
- **Do not enter the library if you are feeling unwell.**
- **Maintain physical distancing by keeping 6' away from staff and other patrons except for brief (less than 10 min.) exchanges.**
- **Sanitize hands upon entering.**
- **Avoid touching items you do not intend to check out.**
- **Try to have 1 person per household come to select books.**
- **Keep your visit to the library short.**

We expect every customer to:

- Stay away from the library if they are feeling unwell.
- Dress appropriately: shoes and shirts must be worn at all times
- Accompany and supervise the children in their care while visiting the library (children under 12 must be directly supervised by a responsible person over the age of 12)
- Use library furniture, equipment, facilities and designated spaces for their intended purposes only
- Use cellphones or other personal technology in a way that is not distracting to others
- Leave the library promptly at closing time and when required to do so during an emergency

Examples of behavior that is NOT allowed include:

- Disruptive behaviour including loud noise, skateboarding, rollerblading, running or moving library furniture or equipment
- Verbal abuse including yelling, swearing, threats or harassment
- Intoxication or substance abuse
- Vandalism, theft or any other criminal activity
- Interfering with another customer's use and enjoyment of the library, or interfering with staff in performing their work.
- Smoking or vaping in the library or within 8 meters (26 feet) from the library entrance

Consequences of violating the Code of conduct:

If a customer violates any provision of this statement, Library staff may take appropriate action including;

- Ask the offender to leave
- Suspend library access for a specific period of time
- Call the RCMP for assistance

Thank you for following the South Interlake Regional Library's Code of Conduct. If you have any questions about this document, please contact Library Administration at 204-467-5767.